**Interpretation and Translation Services Arranged**
**from April 2023 to March 2024**

|  |
| --- |
| **(A) Number of interpretation and translation services** |
| **Item** | **Interpretation Services****(Number)** | **Translation Services****(Number)** |
| 1. Number of services requests made by service users
 |  |  |
|  *Of which:* |
| *(a) Requests acceded to* | ***(a) 0*** | ***(a) 0*** |
| *(b) Requests declined* | *(b) 0* | *(b) 0* |
| 1. Number of services proactively offered to service users
 |  |  |
|  *Of which:* |
| *(a) services required* | ***(a) 0*** | ***(a) 0*** |
| *(b) services not required* | *(b) 0* | *(b) 0* |
| 1. Number of services arranged to meet operational needs (Note 1)
 | **0** | **0** |
| **Total：** | **0(1(a) + 2(a) + 3)** | **0(1(a) + 2(a) + 3)** |
| **(B) Interpretation and translation services by language** (Note 2) |
| **Language** |  **Interpretation Services****(Number)** | **Translation Services****(Number)** |
| 1. Bahasa Indonesia
 | 0 | 0 |
| 1. Hindi
 | 0 | 0 |
| 1. Nepali
 | 0 | 0 |
| 1. Punjabi
 | 0 | 0 |
| 1. Tagalog
 | 0 | 0 |
| 1. Thai
 | 0 | 0 |
| 1. Urdu
 | 0 | 0 |
| 1. Vietnamese
 | 0 | 0 |
| 1. Others
 | 0 | 0 |
| **(C) Complaints lodged by service users who have interpretation/translation needs** |
|  Total number of complaints received: | 0 |

Note 1: Examples include interpretation services arranged for meetings and public programmes, etc.

Note 2: For each case of interpretation or translation service, more than one service provider and more than one foreign language may be involved.

**Hong Kong Internet Registration Corporation Limited**

**April 2024**