**Interpretation and Translation Services Arranged**  
**from April 2023 to March 2024**

|  |  |  |  |
| --- | --- | --- | --- |
| **(A) Number of interpretation and translation services** | | | |
| **Item** | **Interpretation Services**  **(Number)** | | **Translation Services**  **(Number)** |
| 1. Number of services requests made by service users |  | |  |
| *Of which:* |
| *(a) Requests acceded to* | ***(a) 0*** | | ***(a) 0*** |
| *(b) Requests declined* | *(b) 0* | | *(b) 0* |
| 1. Number of services proactively offered to service users |  | |  |
| *Of which:* |
| *(a) services required* | ***(a) 0*** | | ***(a) 0*** |
| *(b) services not required* | *(b) 0* | | *(b) 0* |
| 1. Number of services arranged to meet operational needs (Note 1) | **0** | | **0** |
| **Total：** | **0 (1(a) + 2(a) + 3)** | | **0 (1(a) + 2(a) + 3)** |
| **(B) Interpretation and translation services by language** (Note 2) | | | |
| **Language** | **Interpretation Services**  **(Number)** | | **Translation Services**  **(Number)** |
| 1. Bahasa Indonesia | 0 | | 0 |
| 1. Hindi | 0 | | 0 |
| 1. Nepali | 0 | | 0 |
| 1. Punjabi | 0 | | 0 |
| 1. Tagalog | 0 | | 0 |
| 1. Thai | 0 | | 0 |
| 1. Urdu | 0 | | 0 |
| 1. Vietnamese | 0 | | 0 |
| 1. Others | 0 | | 0 |
| **(C) Complaints lodged by service users who have interpretation/translation needs** | | | |
| Total number of complaints received: | | 0 | |

Note 1: Examples include interpretation services arranged for meetings and public programmes, etc.

Note 2: For each case of interpretation or translation service, more than one service provider and more than one foreign language may be involved.

**Hong Kong Internet Registration Corporation Limited**

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